



## Crystal Waters Realty & Vacation Rentals

### Privacy Statement

This privacy policy applies to Crystal Waters Vacations, its' parent company, Crystal Waters Realty, and the web site [www.CrystalWatersVacations.com](http://www.CrystalWatersVacations.com), [www.DestinScenic98.com](http://www.DestinScenic98.com), [www.MajesticSunCondos.net](http://www.MajesticSunCondos.net), and [www.EmeraldShoresDestin.com](http://www.EmeraldShoresDestin.com). All associates within Crystal Waters Realty & Vacation Rentals are bound by this policy and pledge to safeguard your privacy. We are providing this statement to you in accordance with your rights as our customer, and to ensure that you have peace of mind about your customer information.

Crystal Waters Realty & Vacation Rentals is the sole owner of the information collected on [www.CrystalWatersVacations.com](http://www.CrystalWatersVacations.com). Crystal Waters Realty & Vacation Rentals collects information from our users at several different points on our Web site.

If users have questions or concerns regarding this statement, they should contact Customer Service by emailing [info@CrystalWatersVacations.com](mailto:info@CrystalWatersVacations.com).

#### Topics covered in this Privacy Statement include:

- Does Crystal Waters Vacations sell or share my customer information with outside companies?
- Who is covered by this privacy policy and why is it being provided to me?
- What is considered customer information and how does Crystal Waters Vacations collect it?
- What are the legally permitted disclosures to third parties?
- How do you keep my information safe?
- How do I Correct/Update/Delete/Deactivate Personal Information?
- Can I opt out of unsolicited promotional email from Crystal Waters Vacations?

### **Does Crystal Waters Vacations sell or share my customer information with outside companies?**

Crystal Waters Realty & Vacation Rentals does not sell or share your customer information with any non-affiliated person, company, or organization, except in legally permitted circumstances. For example, responding to a court order or reporting to a request by the credit bureaus. We believe our customers have this expectation of privacy and we intend to honor it.

### **Who is covered by this privacy policy and why is it being provided to me?**

This privacy policy applies to Crystal Waters Vacations, our parent company, Crystal Waters Realty, and to you as a valued customer of the Crystal Waters Vacations family. All of our associates within Crystal Waters Vacations are bound by this policy and pledge to safeguard your privacy. We are providing this statement to you in accordance with your rights as our customer, and to ensure that you have peace of mind about your customer information.

### **What is considered customer information and how does Crystal Waters Vacations collect it?**

Customer information includes all of the information about you that Crystal Waters Vacations collects in the course of providing or offering our products and services to you. It may include information that would also be available from public sources, such as a listed phone number, and it may include the following types of routine non-public information:

- Information that you record on applications or other account forms (such as your name, address, and email address.)
- Records retained from your transactions with Crystal Waters Vacations (such as your account balance, payment history, and account usage.)
- Demographic and other information obtained from carefully chosen firms.
- Records retained from submitting an employment application.

### **What are the legally permitted disclosures to third parties?**

There are certain circumstances, as required or permitted by law, when customer information may be disclosed to third parties. For example, information may be shared in the course of administering the day-to-day hosting or maintenance of your account. We want to ensure you understand when these exceptions apply - and why. All of the customer information we collect, as described above, may be disclosed to the following types of third parties:

- Companies that we hire to provide services for us and our customers. Crystal Waters Vacations may enter into agreements with carefully selected companies or service providers to assist us with providing superior service. These companies may perform hosting, maintenance or marketing services on our behalf and assist us with offering our products and services. Please be assured that all of these companies enter into written confidentiality agreements to protect your customer information and to use it only for the authorized purposes intended.
- Legal process. As required by law, Crystal Waters Vacations will comply with customer information requests through properly executed court orders, such as summonses and subpoenas.

#### **How do you keep my information safe?**

We follow strict information security procedures designed to protect the confidentiality of your information. Access to your personal information is restricted to those associates who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards to protect your customer information. Protecting your confidentiality is important to us.

#### **Can I opt out of unsolicited promotional email from Crystal Waters Vacations?**

We respect your privacy and dislike spam email as much as you do. Occasionally we will notify our clients of new Crystal Waters Vacations products, services or promotions. All of our promotional email has a link that you may click, and your email address will be parentally removed from our list. Please remember that if you have opted out of our mailing list, but still have an active account with us, we may need to contact you for detailed information pertaining to your account. This however, would be done by a self generated, personal email from a member of our staff.

#### **Miscellaneous Information**

##### **Notification of Changes**

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

If, however, we are going to use users' personally identifiable information in a manner different from that stated at the time of collection we will notify users via email and by posting a notice on our Web site for 30 days.